**Aryssa Redmond**

Milwaukee, WI aryssa.redmond@marquette.edu (414) 949-2026

**OBJECTIVE:**

Self-motivated individual with experience in customer service management seeking new opportunities. Driven by fostering relationships, improving situations, and managing processes to attain results.

**EDUCATION AND ACHIEVEMENTS**

MARQUETTE UNIVERSITY – Milwaukee, WI May 2025

Majors: Corporate Communications, Real Estate

* *Project Destined Certification*
* *Marquette Student Leadership Award*
* *CBRF: Community Based Residential Facilities Certification*

**EXPERIENCE**

**Royal Capital** | Intern April 2024 – Aug 2024

* Create & execute strategies for evening & weekend resident programming across portfolio properties.
* Assisting Royal Capital Staff with standard property quality control measures.
* Participate in special projects & tasks as assigned.

**Favorite Healthcare Staffing** | Resident Assistant June 2022 – January 2024

* Provide wholistic care to residents through helping them with meals and nutrition, exercise and social engagement, and providing hygiene care including bathing and using the restroom.
* Adapt to new environments through joining teams at different senior facilities across Wisconsin.
* Learned best practices for resident care through working at six different facilities throughout Wisconsin.
* Exceptional track record of service led to being specifically requested to return at multiple facilities.

**MKE CRE Summer Immersion Program** | Student Counselor Summer 2022, 2023, 2024

* Oversaw and mentored 15-20 students each year and provided a fun and supportive environment, allowing them to maximize their experience and learning.
* Conducted daily small group discussions debriefing commercial real estate panels and tours at day end.
* Gained exposure to the commercial real estate industry through attending Marquette University Center for Real Estate and NAIOP Wisconsin sponsored events.

**PEARLS For Teen Girls INC.** | Teen Facilitator June 2018 – May 2019

* Facilitated discussions with over ten teenage girls to provide support for individual growth.
* Proposed solutions for complex issues and effectively communicated ideas to individuals with varying personalities and backgrounds.

**VOLUNTEER**

**Evolve Church** | Volunteer Assistant Teacher January 2024 – Present

* Assist lead teacher in preparing and delivering age-appropriate Bible lessons for preteens (ages 9-12)
* Facilitate group discussions to encourage spiritual growth and engagement with biblical teachings
* Help organize and lead interactive activities, games, and worship sessions to reinforce lesson content

**Marquette COBA Multicultural Student Organization |** Co-President Fall 2024 - Spring 2025

* Partner with the President to set strategic goals and provide overall leadership.
* Assist in planning and presiding over executive board and general body meetings.
* Assist in engaging with members, gathering feedback, and encouraging active participation.
* Assist in maintaining records of the organization’s activities and ensuring continuity.

**OTHER**

**Collaborative Instagram Content Creation for ADPR 4300: Emerging and Social Media**

Group Work | Real-World Application of Classroom Learning

* Collaborated in teams to develop engaging content for the College of Communication's Instagram account, applying theoretical knowledge to practical, real-world scenarios.
* Contributed to the creation of content geared towards recruitment of prospective students, enhancing communication efforts, and engaging stakeholders.
* Demonstrated teamwork, problem-solving, and creative thinking skills in a professional setting.